

## **PUBLIC NOTICE**

DUE TO THE ADVISEMENT OF THE FEDERAL AND STATE GUIDELINES  
WE ARE IMPLEMENTING THE FOLLOWING POLICY UNTIL FURTHER  
NOTICE

AS OF MARCH 18<sup>TH</sup> OUR LOBBY WILL BE CLOSED TO ALL  
CUSTOMERS.

YOU MAY STILL USE THE DRIVE THRU SERVICE FROM 8:00AM TO  
4:30PM.

YOU MAY USE THE PHONE PAY BY CALLING THE AUTOMATED  
SERVICE AT 1-833-282-0828

(Please call the office to make your payment ONLY if you have a problem with the  
automated service.)

YOU CAN GO TO OUR WEB SITE AT [WLWA1.COM](http://WLWA1.COM)

WHEN USING EITHER OF THESE SERVICES YOU MUST HAVE YOUR  
ACCOUNT NUMBER.

IF YOU CHOOSE TO USE THE DRIVE THRU PLEASE HAVE YOUR BILL  
WITH YOU AND READY TO PAY AS THIS WILL EXPEDITE THE WAIT  
TIME EVERYONE.

IF YOU ARE PAYING BY CHECK YOU CAN PLACE YOUR PAYMENT IN  
ONE OF OUR DROP BOXES. THESE PAYMENTS WILL BE POSTED TO  
YOUR ACCOUNT AT THE END OF THE BUSINESS DAY.

IF YOU NEED TO ESTABLISH A NEW SERVICE PLEASE CALL THE  
OFFICE AT 256-766-8787.

WE APOLOGIZE FOR ANY INCONVEINCE THIS MAY CAUSE. PLEASE  
HELP US DO EVERYTHING POSSIBLE TO KEEP OUR FAMILIES AND  
OUR COMMUNITIES SAFE DURING THESE UNCERTAIN TIMES.

SINCERELY,

WEST LAUDERDALE BOARD MEMBERS AND STAFF